

尊敬的客户：

<重要通知> 有关：易淘金国际 APP (版本 4.6) 及交易系统双重认证登入措施的更新

多谢 阁下选用广发证券（香港）经纪有限公司（下称「广发证券香港」或「我们」）服务。

为符合监管机构的最新要求及保护阁下的网上交易账户，我们于 2021 年 11 月 22 日起推出新版本的易淘金国际 APP(版本 4.6)，此版本将在双重认证登入措施中新增生物特征认证并将以此取代经电邮传送一次性密码（OTP）。

新版本的易淘金国际 APP(版本 4.6)下载及/或更新方法:

- IOS 用户: 可直接在 APPSTORE 下载及/或进行更新;
- 安卓用户: 可以通过手机的应用商店下载及/或进行更新;
- 广发证券香港官网: 透过“软件下载”（链接: <https://gfse.gfgroup.com.hk/download>）下载及/或进行更新

使用易淘金国际 APP 开启生物特征认证流程:

1. 请透过点击以下链接下载安装最新版本的易淘金国际交易平台 <https://gfse.gfgroup.com.hk/download>;
2. 使用“帐户号码”及“登入密码”登入易淘金交易平台;
3. 然后以短讯方式获取 OTP 及输入 OTP 后以登入交易系统;
4. 成功登入后会有开通指纹/面容登录的弹框，选取“立即开通”，按步骤绑定手机装置并同意开通生物识别指纹/面容功能。如没有看到弹框，可在（手机荧幕右上角的设置 > 交易账号管理 > 登录设备管理及面容/指纹）

详细请参阅我们官网的使用教程（链接: <https://gfse.gfgroup.com.hk/use>）

注意事项:

- 生物识别双重认证暂只支持个人及联名账户;
- 一个账户最多可绑定 3 台设备;
- 生物识别双重认证不支持越狱或获取操作系统最高权限设备。

特别注意: 广发证券香港计划于今年底或明年初停用以电邮传送 OTP，届时个人及联名客户可使用生物识别双重认证或以短信接收 OTP 以进行交易系统双重认证登入，公司及机构客户只能以短信接收 OTP。为免 阁下因登记之手机号码失效而影响登入网上交易操作，请 阁下确保于广发证券香港登记之手机号码仍为有效。若已失效，则请 阁下尽早透过易淘金国际 APP（我的 > 业务办理 > 资料修改）或在我们网站下载“更改帐户数据表格”（链接: https://gfse.gfgroup.com.hk/table_most），并填写及签署后提交予我们以更新阁下登记之手机号码。

倘有任何疑问，请致电客户服务热线(852) 3719 1288 / (86) 40086 95575 或 电邮至 seccs@gfgroup.com.hk 查询。谢谢!

广发证券(香港)经纪有限公司谨启
2021 年 11 月 16 日

此为系统发出的电子邮件，请勿直接回复至此信件信箱。

Date: 16th November 2021

Dear Valued Customer,

<Important Notice> Re: Updates about GF E-Commerce mobile APP (version 4.6) and the adopted factors of Two -Factor Authentication Mechanism for system login

Thank you for choosing GF Securities (Hong Kong) Brokerage Limited (“GFSHK” or “our”) Services.

To comply with the latest regulatory requirements and protect of your internet trading account, GFSHK will launch a new version of mobile APP (GF E-Commerce v4.6) and add biometric authentication as one of the adopted factors to Two-Factor Authentication Mechanism with effective from 22nd November 2021 and the Email One-Time Password (“OTP”) will be replaced and ceased soon.

How to download and/or update the GF E-Commerce v4.6

- For IOS user: download and/or update directly at APPSTORE;
- For Android user: download and/or update through “Google Play” or “APPgallery”;
- Official website: download and/or update at “Software download area” (link: <https://gfse.gfgroup.com.hk/download>)

Procedure of activating the Biometric login feature on GF E-Commerce APP

1. Please download and install the latest version of GF E-Commerce APP by the following hyperlink: <https://gfse.gfgroup.com.hk/download>
2. Login the GF E-Commerce APP by using the “Login ID” and “Login Password”;
3. Acquire the OTP by SMS and input the OTP to complete the authentication process;
4. Upon successful login, there will be a pop-up box to activate the Biometric of Fingerprint ID/Face Recognition, you can choose “Activate” and follow the steps as it instructed to register your devices and agree to turn on the Biometric of Fingerprint ID/Face Recognition function.

For more details, please refer to our official website hyperlink: (<https://gfse.gfgroup.com.hk/use>)

Notes:

- **The Biometric login feature is available to individual and joint accounts only;**
- **A maximum of 3 devices can be bound or registered for each account;**
- **The Biometric authentication does not support on jailbroken or rooted device.**

Important Note: Email OTP will be ceased in the end of this year or early of Year 2022. For individual and joint accounts, both biometric authentication and SMS OTP can be utilized as the second factor to log into the internet trading account. For corporate and institution account, only SMS OTP is available. To receive the OTP successfully so as to avoid any failure for login to your internet trading account, please ensure your mobile phone number registered with GFSHK remains up-to-date and if no, please update your mobile phone number via our E-commerce APP or download the “Change Account Information Form” on our website (hyperlink: https://gfse.gfgroup.com.hk/table_most) and complete and return the duly signed form to us.

Should you have any enquiries, please do not hesitate to contact our customer services hotline at (852) 3719 1288/ (86) 40086 95575 or email to seccs@gfgroup.com.hk. Thank you!

Yours faithfully,
GF Securities (Hong Kong) Brokerage Limited

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